



Here to Listen.
Here to Help.

ANNUAL REPORT 2019

Through our 24/7 crisis services, an extensive database of over 6,500 local resources across the country, and valuable prevention and education tools, the **National Runaway Safeline (NRS)** works to keep America's youth safe and off the streets. Serving as the national crisis and communication system for runaway, homeless and at-risk youth, NRS responds to youth and families in crisis through our hotline (1-800-RUNAWAY) and online services (1800RUNAWAY.org), including chat, email and forum services. Each year, NRS connects hundreds of thousands of people to help and hope through our free, confidential services.

CRISIS SERVICES

The **National Runaway Safeline** continually evaluates the connections made through our crisis services to fully understand the challenges faced by America's youth and determine strategies for responding on a local, state and national level to those in need.



40,888
Calls



6,504
Chats



4,946
Forum Posts
495,223
Forum Visits



3,190
E-mails



21,459
Referrals made
by NRS staff

60%
Still at home when
contacting NRS

Most Common Issues Raised by Young People



Family Dynamics
Conflict with family rules, divorce, custody, moving away and teen pregnancy



Mental Illness
Issues such as depression and anxiety, suicidal ideation, eating disorders, self-harm and behavioral problems

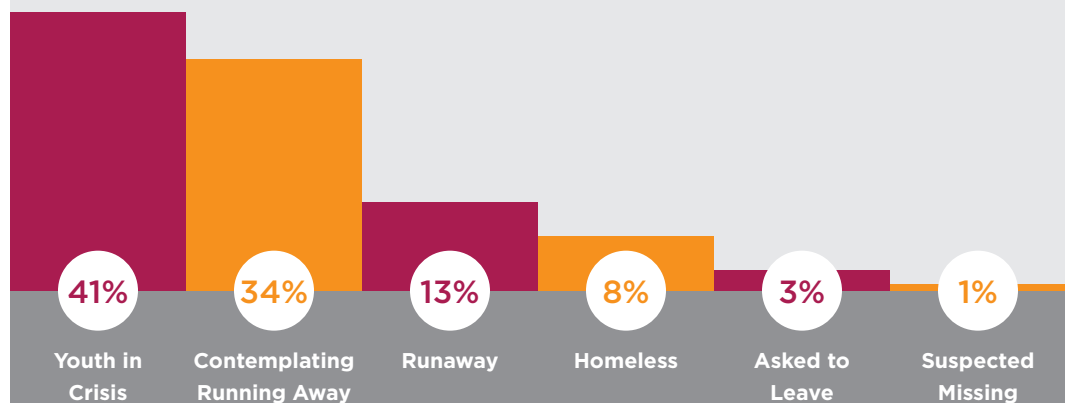


Abuse & Neglect
Physical, sexual and emotional abuse and neglect



Peer Issues
Bullying, isolation, fights with friends, feeling rejected by friends and more

Youth Status at the Time of Contact



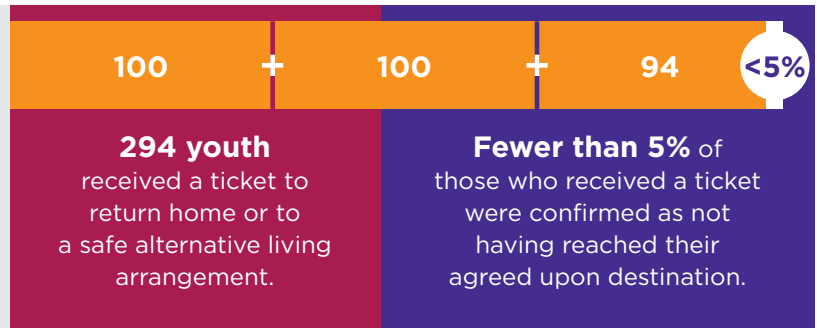


Every November, in recognition of **National Runaway Prevention Month (NRPM)**, NRS leads a public awareness campaign to shine a light on the issues facing runaway and homeless youth and empower people to take action.

- Partnered with 100 organizations and individuals across the country in support of NRPM.
- Kickoff event in Washington, DC with partner organizations Sasha Bruce Youthwork, the National Network for Youth, and the Family & Youth Services Bureau.
- Welcomed IL Senator Tammy Duckworth to NRS' offices to discuss the issues facing runaway and homeless youth in the Chicago area.
- Education Week events & activities, including a Twitter Chat involving organizations and individuals sharing their expertise in issues facing runaway and homeless youth.
- Thanksgiving Dinner for nearly 100 young people around Chicago, hosted in partnership with the Chicago Cubs.
- Social media outreach and events on Facebook, Instagram and Twitter reaching over 1.3 million people.

HOME FREE PROGRAM

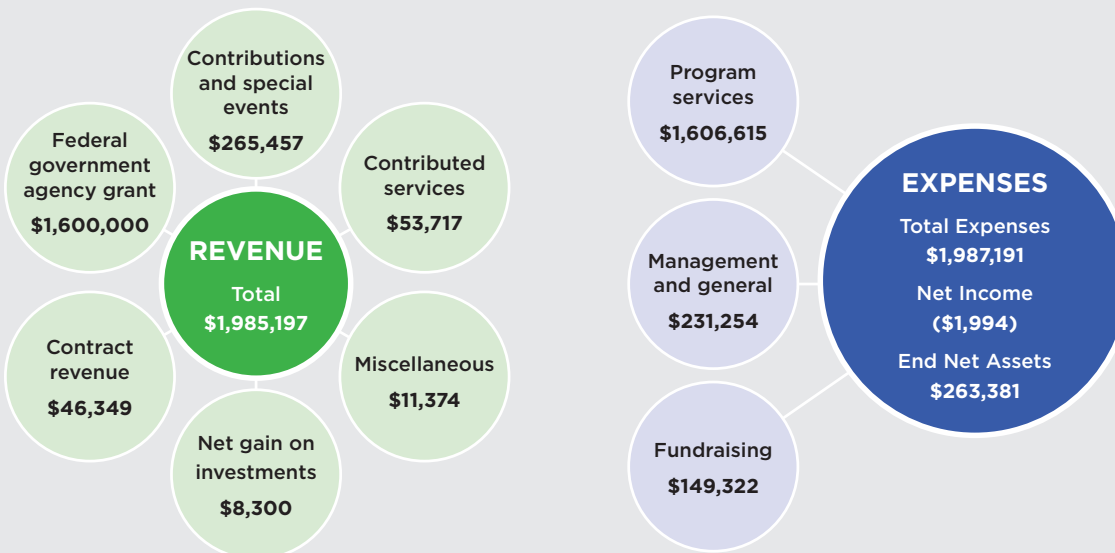
In partnership with Greyhound, the **Home Free** program reunites young people with their family or guardian through a free bus ticket home or to another safe living arrangement.



OUR FINANCIALS

The financial information highlighted below reflects donations made directly to NRS between October 1, 2018 and September 30, 2019, and does not represent the complete set of audited financial statements for the National Runaway Safeline. Please visit nationalrunawaysafeline.org/financials for more information.

NRS is truly grateful to our individual donors and corporate sponsors. A list of donors is available upon request.



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