2021 Crisis Services Snapshot
January 1, 2021 - December 31, 2021
National Runaway Safeline

Crisis Calls: 26,177
Crisis Chats: 15,981
Crisis Emails: 1,946
Crisis Forum Posts: 3,209
Crisis Forum Visits: 226,464
Crisis Texts: 702
Prevention Resources & Materials Distributed: 27,745

Youth Status at Time of Contact:
- Youth In Crisis (44%)
- Contemplating Running (32%)
- Runaway (13%)
- Homeless (7%)
- Asked to Leave Home (3%)
- Suspected Missing (1%)

Homeless Youth's Time on the Streets:
- 1-6 Days (58%)
- 1-3 Weeks (17%)
- 1 Month+ (25%)

68% of youth were still at home at the time of crisis contact

Most Common Issues:
- Family Dynamics: This includes conflict with family rules, divorce, blended/extended family issues, custody, moving, death of family member, teen parenting, etc.
- Abuse & Neglect: This includes any form of abuse such as emotional, physical, sexual, and neglect.
- Mental Health: This includes depression, suicide, eating disorder, self-harm, psychological or behavioral problems, etc.
- Peer Issues: This includes isolation, bullying, fights with friends, etc.

Demographics:
- Race:
  - American Indian or Alaska Native (1%)
  - Asian (4%)
  - Black or African American (25%)
  - Hispanic or Latino (16%)
  - Native Hawaiian or Pacific Islander (1%)
  - Multi-Racial (7%)
  - White (46%)

- Gender:
  - Female (66%)
  - Male (24%)
  - Transgender (5%)

- Age:
  - Age distribution with peaks and valleys indicating the age range of crisis contacts.
youth returned home or to another safe living arrangement through the Home Free program in partnership with Greyhound.

While the map above includes only U.S. states, NRS serves youth from all parts of the nation including U.S. territories.

In crisis?
Call: 1-800-RUNAWAY (786-2929)
Chat: 1800RUNAWAY.org

For media inquiries or other questions:
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